



C O V I D - 1 9 P R O C E D U R E S - L O C K D O W N T R A N S I T I O N

**I N F O R M A T I V E S H E E T
&
U S E F U L N U M B E R S**

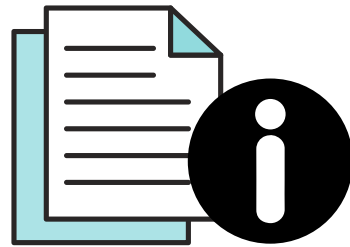
M E D I T E R R A N E A N E D I T I O N

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The actions of each individual and each corporation count in the fight against the COVID-19. All our offices have taken immediate measures and constantly complied to the authorities and World Health Organisation rules and recommendations.



CONCRETE ACTIONS & MEASURES

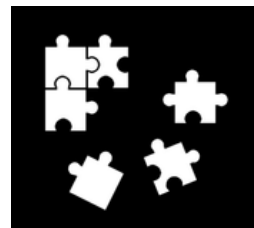
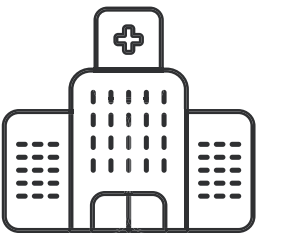


-INFORMING:

Our staff, clients and partners

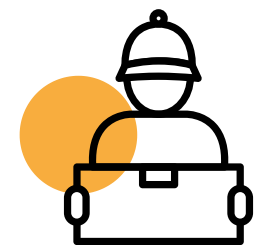
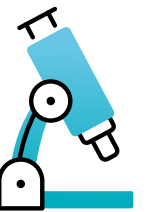


Regular updates on COVID-19 prevention plans and regulations



-ADAPTING:

- New set-up of all our offices and facilities for sanitary compliance, new methods for transports, handling and deliveries of goods
- Finding all necessary information, sources, suppliers and health organisms (appropriate doctors, laboratories...) in relation with the Covid-19 situation

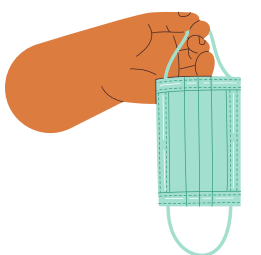


-PROVIDING:

- Our Staff with all necessary individual sanitary equipment
- Our clients with all authorized and available services and supplies / provisions



Masks, hydroalcoholic solutions...



AGents by Catalano **SERVICES & COVID-19 MEASURES**

-MEDICAL VISITS + RELATED SUPPLY & SERVICES

**-HEALTH DECLARATION, SANITATION EXEMPTION CERTIFICATE,
YACHT CLEANING/DISINFECTANT**

-BERTH BOOKING, CLEARANCE & DELIVERIES

-PROVISIONING

-LOCAL TRANSFERS

-CONTRACTORS / FUELING

GENERAL BACKGROUND

-We are present in most of the major ports with administrative and logistics support

-Contact your local **AGents** office (*list & contact details on the last page 6*), to find and arrange the best solutions to your needs.

EXTRAORDINARY PROCEDURES

-Our agents and staff members follow all sanitary recommendations and wear protective equipments

-Our premises and vehicles are thoroughly cleaned and disinfected each day

-All deliveries made to you will be made by agents wearing a mask and without physical contact: We'll arrange with you the reception at the gangway and record the proper pick-up just by acknowledging the name of the recipient.

-We have selected third party suppliers and delivery men applying the same safe methods



What you may need



How we respond

**AGENTS** SERVICES & COVID-19 MEASURES**-MEDICAL VISITS + RELATED SUPPLY & SERVICES****-HEALTH DECLARATION, SANITATION EXEMPTION CERTIFICATE,
YACHT CLEANING/DISINFECTANT****-BERTH BOOKING, CLEARANCE & DELIVERIES****-PROVISIONING****-LOCAL TRANSFERS****-CONTRACTORS / FUELING****EXTRAORDINARY PROCEDURES****• Medical visits + related supply & services:**

We got efficient connections and the right address book to arrange rapidly your necessary crew and guests visits to the competent medical authorities and facilities.

We have sourced the best solutions to provide you with the sanitary equipments (mask, hydroalcoholic solutions...)

• Health declaration, sanitation exemption certificate, yacht cleaning/disinfectant:

We can arrange administrative support and the required declarative documentation to help you being safe & matching all current sanitary obligations

We also have suppliers with the latest technology and/or organic methods for 2.0 disinfection

**What you may need****How we respond**

- **(A focus on) PROVISIONING:**



JUST PROVISIONS

COVID 19
FOOD SAFETY

Our warehouse is under strict Food Safety standards and HACCP compliance all year round (cold chain, traceability, cleaning procedures). We have increased our vigilance and implemented new measures to minimise the risks of cross contamination.

WHAT WE KNOW		WHAT WE DO		WHAT YOU SHOULD DO	
<ul style="list-style-type: none"> • No direct evidence of contamination from food or food packaging has been reported • The virus survives 24hrs on cardboard and between 72hrs to a few days on hard surface or plastic • The virus does not survive cooking • No "Virus free" certification can be requested from suppliers • Hand washing, hydroalcoholic gel and the use of protective equipment are the primary ways to stop contamination 	<ul style="list-style-type: none"> • Hazard identification on all work stations • Disinfection of all surfaces including vans and lorries everytime they are used • Wear protective equipment. • Access to our premises is restricted to key workers • Maintain safety distance during deliveries • Electronic delivery notes to reduce handling 	<ul style="list-style-type: none"> • Wash your hands before and after the delivery • Visually inspect cleanliness of delivery vehicle • Discard outer packaging before storage while keeping track of key information • Wash fruit and vegetables thoroughly under running water • Order and store to full capacity to minimise frequency of delivery • Combine interior and galley orders when possible 			



Our partner JUST PROVISIONS is a highly professional provisioner with extensive products' listings and availabilities. They have set up picking and packing procedures to avoid extra manipulations of your produces.

100% compliant with sanitary measures and cold chain.

OFFICE LOCATIONS / CONTACT NUMBERS

French Mediterranean edition

OUR SERVICES OFFICE LOCATIONS EVENTS CONTACT

MONACO

ANTIBES

CANNES

SAINT TROPEZ

TOULON/ LA
CIOTAT

CORSICA

ITALY

CROATIA

SINGAPORE

MALDIVES

INDONESIA

AGents Monaco

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